



Experience the commitment®

# IT Projects, project members, growth and experience in South Africa

**Vyintas Tamošiūnas, Director, Consulting - Delivery,  
Insurance Competence Center, CGI**

Last Updated: June 2016

# Agenda

1. CGI and Insurance Competence Center
2. How do we grow our members?
3. How IT projects are linked to sport?
4. Work and personal experience in project in South Africa

# CGI and Insurance Competence Center





Founded in 1976, CGI is one of the world's largest independent IT and business process services firms.



**73,000**  
Professionals



**82%**  
member  
shareholders



**150**  
IP-based  
solutions



**40**  
countries



**9/10**  
client satisfaction  
score



**95%**  
projects  
on-time,  
on budget



**5,000**  
end-to-end  
services clients



**\$10.8B**  
annual  
revenue



**\$21B**  
revenue  
backlog



**\$20B**  
market  
capitalization

Statistics as of May 2018  
All financial information in CAD

# Northern Europe region including nearshore and offshore locations



## Decentralized model

- › Geography-based model with **64 offices in 8 countries**



## Proximity to clients

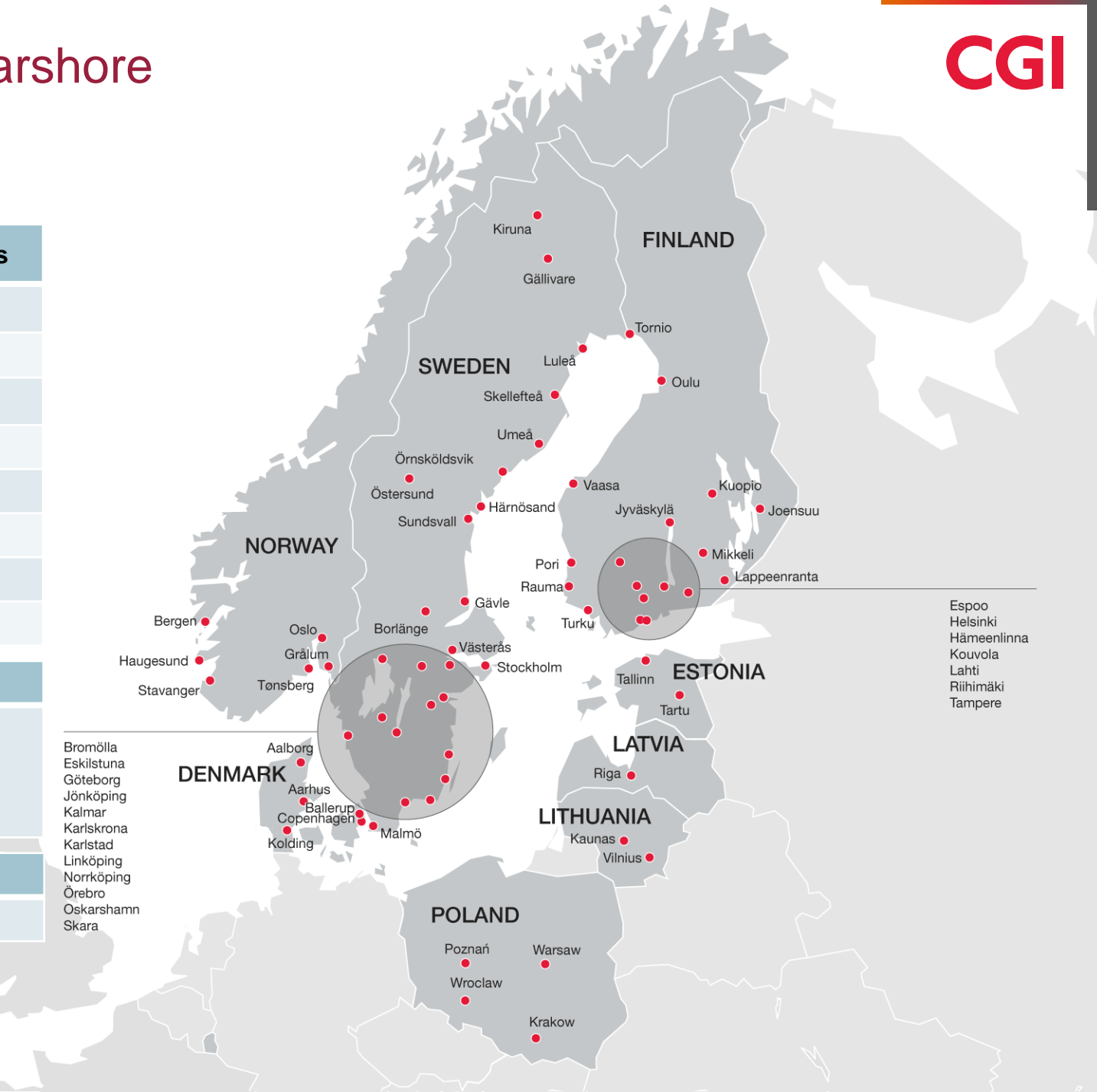
- › **9000** Client-facing consultants living and working in the same communities as our clients



## Empowerment and accountability

- › Local responsibility and authority for making decisions generating **\$1.67B** annual revenue

Country	Members
Sweden	3 710
Finland	3 500
Denmark	500
Norway	490
Lithuania and Latvia	224
Estonia	284
Poland	300
Grand Total	9 028
Nearshore	
Estonia, Latvia, Lithuania, Poland, Portugal, Slovakia & Czech Republic	2300
Offshore	
India	11 000



# What CGI ICC does



## Online Self-Service

Web and Mobile  
Custom-tailored solutions

## Data Analytics

XIA - data warehouse solution to work  
with TIA data

## Content management

Saperion ECM for Enterprise Content  
Management

## Custom development

Solutions that perfectly suites  
particular client needs



Implementation

Maintenance

Training

Consulting



# CGI ICC Customers



# How do we grow our members?





# How do we grow?

**Intern (2012.02.06 – 2012.05.06)**  
Junior Consultant (2012.06.06 – 2014.01.31)  
Consultant (2014.02.01 – 2015.08.31)  
Senior Consultant (2015.09.01 – 2017.05.31)  
Project Manager (2017.05.01 – 2018.04.30)  
Director Consulting Delivery (2018.05.01 - ....)



CGI Lithuania - Insurance  
Vykintas Tamošiūnas  
Intern

MAIN SKILLS					
Claims, Level 0.5 Analysis, Level 0.5 Developement, Level 0.5 Questions Generation, Level 100					
MAIN PROJECTS					
Trainings Project Simulation Initial project assignments					



# How do we grow?

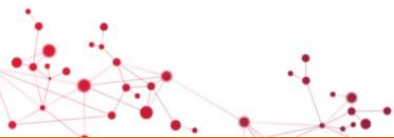


Intern (2012.02.06 – 2012.05.06)  
**Junior Consultant (2012.06.06 – 2014.01.31)**  
Consultant (2014.02.01 – 2015.08.31)  
Senior Consultant (2015.09.01 – 2017.05.31)  
Project Manager (2017.05.01 – 2018.04.30)  
Director Consulting Delivery (2018.05.01 - ....)



**CGI Lithuania - Insurance**  
**Vyintas Tamošiūnas**  
Junior Consultant

MAIN SKILLS					
Claims, Level 0.5 Analysis, Level 0.5 Development, Level 0.5 Questions Generation, Level 100	Accounting, Level 2 Products/Sales, Level 2 Development, Level 1 Analysis, Level 1				
MAIN PROJECTS					
Trainings Project Simulation Initial assignments	Interpolska, Poland Fennia, Finland				



# How do we grow?

Intern (2012.02.06 – 2012.05.06)  
 Junior Consultant (2012.06.06 – 2014.01.31)  
**Consultant (2014.02.01 – 2015.08.31)**  
 Senior Consultant (2015.09.01 – 2017.05.31)  
 Project Manager (2017.05.01 – 2018.04.30)  
 Director Consulting Delivery (2018.05.01 - ....)



**CGI Lithuania - Insurance**  
**Vyintas Tamošiūnas**  
 Consultant

MAIN SKILLS					
Claims, Level 0.5 Analysis, Level 0.5 Development, Level 0.5 Questions Generation, Level 100	Accounting, Level 2 Products/Sales, Level 2 Development, Level 1 Analysis, Level 1	Accounting, Level 3 Pre-Analysis, Level 2 Analysis, Level 3 Management, Level 1, Development, Level 2			
MAIN PROJECTS					
Trainings Project Simulation Initial assignments	Interpolska, Poland Fennia, Finland	Regent, South Africa			

# How do we grow?

Intern (2012.02.06 – 2012.05.06)  
 Junior Consultant (2012.06.06 – 2014.01.31)  
 Consultant (2014.02.01 – 2015.08.31)  
**Senior Consultant (2015.09.01 – 2017.05.31)**  
 Project Manager (2017.05.01 – 2018.04.30)  
 Director Consulting Delivery (2018.05.01 - ....)



**CGI Lithuania - Insurance**  
**Vyintas Tamošiūnas**  
 Senior Consultant

MAIN SKILLS					
<i>Claims, Level 0.5</i> <i>Analysis, Level 0.5</i> <i>Development, Level 0.5</i> <i>Questions Generation, Level 100</i>	<i>Accounting, Level 2</i> <i>Products/Sales, Level 2</i> <i>Development, Level 1</i> <i>Analysis, Level 1</i>	<i>Accounting, Level 3</i> <i>Pre-Analysis, Level 2</i> <i>Analysis, Level 3</i> <i>Management, Level 1,</i> <i>Development, Level 2</i>	<i>Accounting, Level 4</i> <i>Migration, Level 2</i> <i>Pre-Analysis, Level 3</i> <i>Pre-Sales, Level 1</i> <i>Management, Level 2</i>		
MAIN PROJECTS					
<i>Trainings</i> <i>Project Simulation</i> <i>Initial assignments</i>	<i>Interpolska, Poland</i> <i>Fennia, Finland</i>	<i>Regent, South Africa</i>	<i>Regent, South Africa</i>		

# How do we grow?

Intern (2012.02.06 – 2012.05.06)  
 Junior Consultant (2012.06.06 – 2014.01.31)  
 Consultant (2014.02.01 – 2015.08.31)  
 Senior Consultant (2015.09.01 – 2017.05.31)  
**Project Manager (2017.05.01 – 2018.04.30)**  
 Director Consulting Delivery (2018.05.01 - ....)



**CGI Lithuania - Insurance**  
**Vykintas Tamošiūnas**  
 Project Manager, Senior Consultant

MAIN SKILLS					
Claims, Level 0.5 Analysis, Level 0.5 Development, Level 0.5 Questions Generation, Level 100	Accounting, Level 2 Products/Sales, Level 2 Development, Level 1 Analysis, Level 1	Accounting, Level 3 Pre-Analysis, Level 2 Analysis, Level 3 Management, Level 1 Development, Level 2	Accounting, Level 4 Migration, Level 2 Pre-Analysis, Level 3 Pre-Sales, Level 1 Management, Level 2	Pre-Sales, Level 3 Management, Level 3 People Management, Level 2	
MAIN PROJECTS					
Trainings Project Simulation Initial assignments	Interpolska, Poland Fennia, Finland	Regent, South Africa	Regent, South Africa	Hollard, South Africa DINA, Sweden	

# How do we grow?

Intern (2012.02.06 – 2012.05.06)  
 Junior Consultant (2012.06.06 – 2014.01.31)  
 Consultant (2014.02.01 – 2015.08.31)  
 Senior Consultant (2015.09.01 – 2017.05.31)  
 Project Manager (2017.05.01 – 2018.04.30)  
**Director Consulting Delivery (2018.05.01 - ....)**



**CGI Lithuania - Insurance**  
**Vyintas Tamošiūnas**  
 DCD, Project Manager,

MAIN SKILLS					
Claims, Level 0.5 Analysis, Level 0.5 Development, Level 0.5 Questions Generation, Level 100	Accounting, Level 2 Products/Sales, Level 2 Development, Level 1 Analysis, Level 1	Accounting, Level 3 Pre-Analysis, Level 2 Analysis, Level 3 Management, Level 1 Development, Level 2	Accounting, Level 4 Migration, Level 2 Pre-Analysis, Level 3 Pre-Sales, Level 1 Management, Level 2	Pre-Sales, Level 3 Management, Level 3 People Management, Level 2	TO BE CONFIRMED
MAIN PROJECTS					
Trainings Project Simulation Initial assignments	Interpolska, Poland Fennia, Finland	Regent, South Africa	Regent, South Africa	Hollard, South Africa DINA, Sweden	Hollard, South Africa



# How IT projects are linked to sport?



# Gintaras lost his job as a Sports Team Coach

*Could he become IT Project manager?*



## Key teaching points:

1. Building a team
2. Execution of project
3. Management of project



# Building a team

## *Roles and Responsibilities*

*"Sometimes a player's greatest challenge is coming to grips with his role on the team." Scottie Pippen, Chicago Bulls*

Maccabi Tel Aviv Basketball Team, 2016/2017







How to build a team?

# Building a team

*Right people with Know-How*

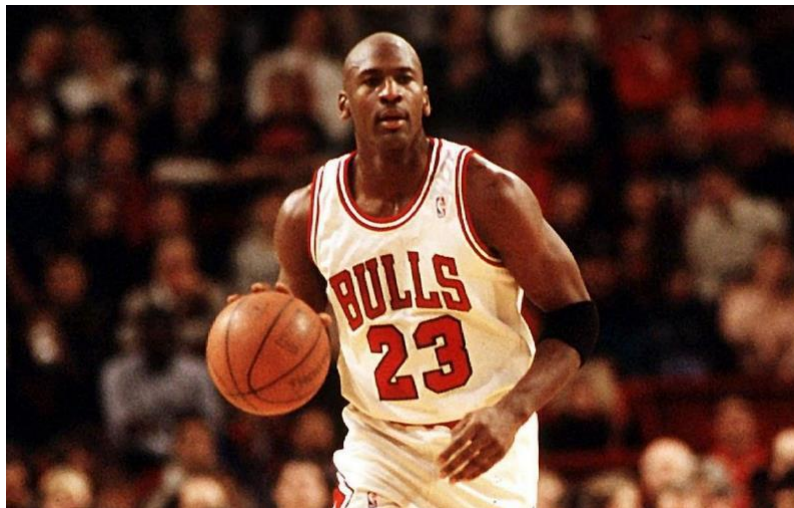




# Building a team

## *Motivation*

I've missed more than 9000 shots in my career. I've lost almost 300 games. 26 times, I've been trusted to take the game winning shot and missed. I've failed over and over and over again in my life. And that is why I succeed. Micheal Jordan



Nobody beats Vitas Gerulaitis 17 times in a row. Vitas Gerulaitis







# Building a team

## *Collaboration and Chemistry*

Lithuanian Basketball Team, 2010



BC Lietkabelis, 2016/2017

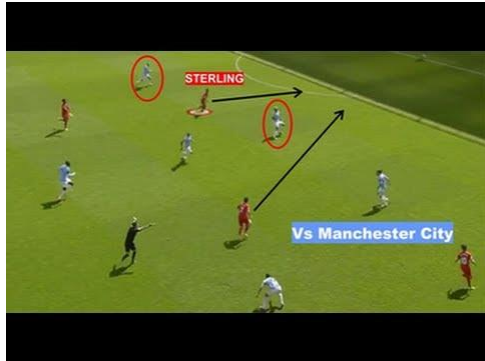






# Execution of the project *Game Plan*

## Video Analysis (Preparation)



## Plan Preparation



## Execution of plan



## Fast Decisions and Changes due conditions





# Execution

## *Attention to Start and Finish*

Rūta Meilutytė



Laura Asadauskaite







# Execution

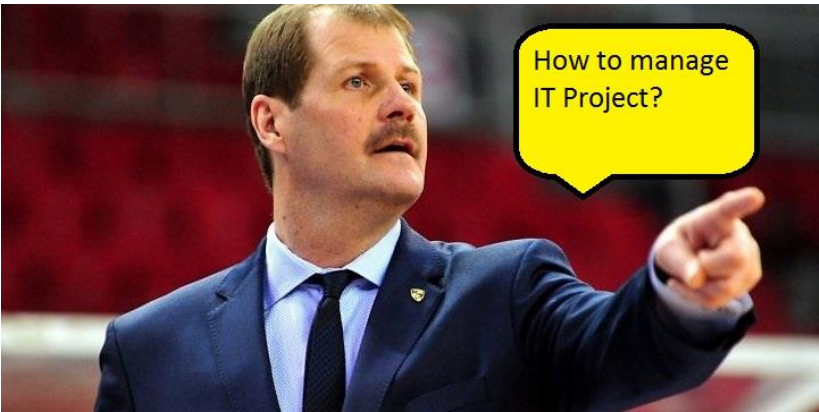
## *Celebrating victories*

Kauno Žalgiris, 2016/2017



Madrid Real, 2016/2017





# Management *Performance Reviews*

## Basketball Statistics

Statistics

21

10:04

SEND

Field Goal		3 Points		Rebounds			Fouls		Balls		Blocks		Traveling	2 dribble	V.T.	Ast	Val	-
M/A	%	M/A	%	Tot	Def	Off	Made	Recd	Recd	Miss	Made	Recd						
3/7	42.86	0/1	0.00	6	4	2	2	2	6	0	0	0	0	0	0	2	13	20
0/0	0.00	0/0	0.00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0/0	0.00	0/0	0.00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2/5	40.00	0/0	0.00	3	2	1	3	6	2	1	0	1	0	0	0	1	7	20
6/11	54.55	0/1	0.00	1	0	1	4	0	3	1	0	0	1	0	0	4	8	28
3/3	100.00	1/5	20.00	5	3	2	3	0	2	1	0	0	1	0	0	1	8	14
0/4	0.00	0/0	0.00	1	1	0	4	0	0	0	0	1	0	0	0	0	-8	3
2/5	40.00	0/1	0.00	2	2	0	0	1	0	1	0	0	0	0	0	1	5	15
2/6	33.33	3/4	75.00	2	0	2	3	0	1	1	0	0	1	0	0	0	6	7
4/7	57.14	1/2	50.00	1	1	0	1	1	3	1	0	0	0	0	0	1	11	9
1/1	100.00	0/1	0.00	4	3	1	0	1	2	1	0	0	0	0	0	0	7	7
2/5	40.00	1/5	20.00	2	1	1	2	1	2	4	0	0	0	0	0	1	-2	7
0/0	0.00	0/0	0.00	6	6	0	1	1	2	1	0	0	0	0	0	0	7	15
0/0	0.00	0/0	0.00	2	2	0	0	0	3	0	0	0	0	0	0	0	5	0

←

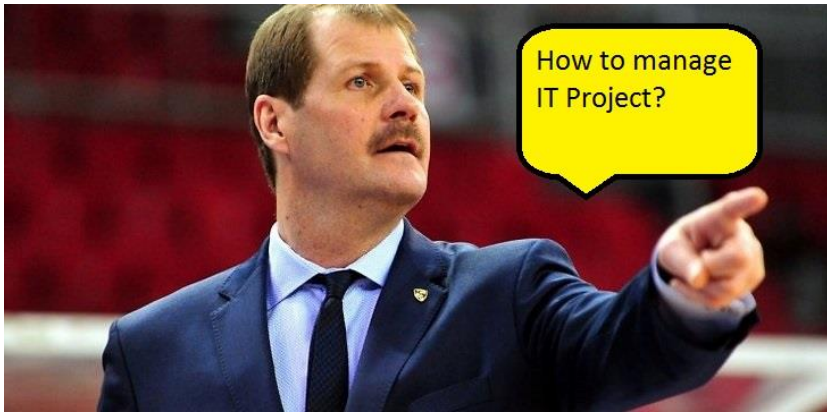
⌂

☰

## Tennis Statistics







# Management

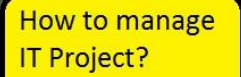
## *Risk Management*

Injuries



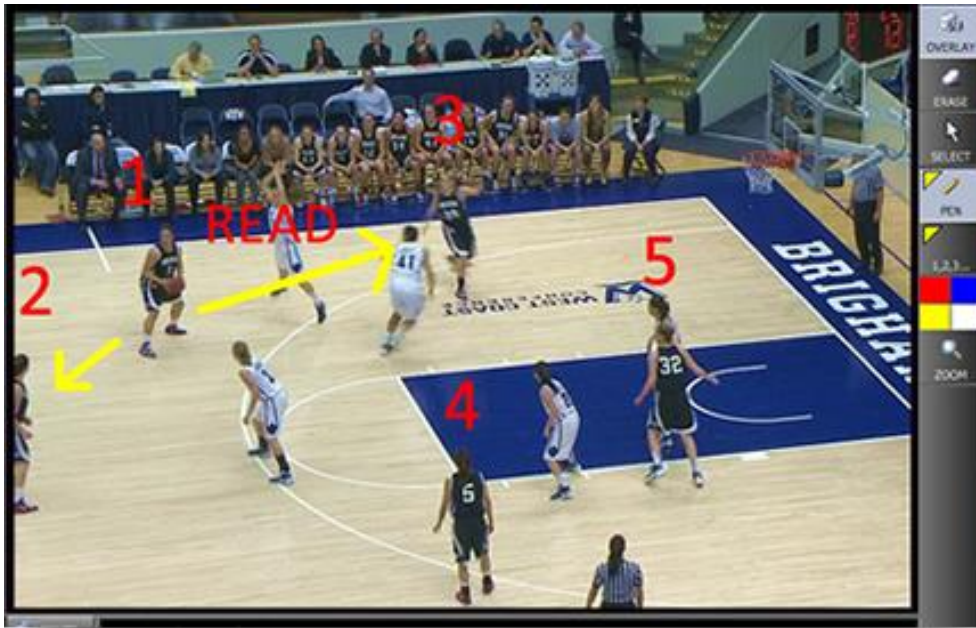
Changes of conditions





# Management *Lessons Learned*

## Video Reviews & Analysis

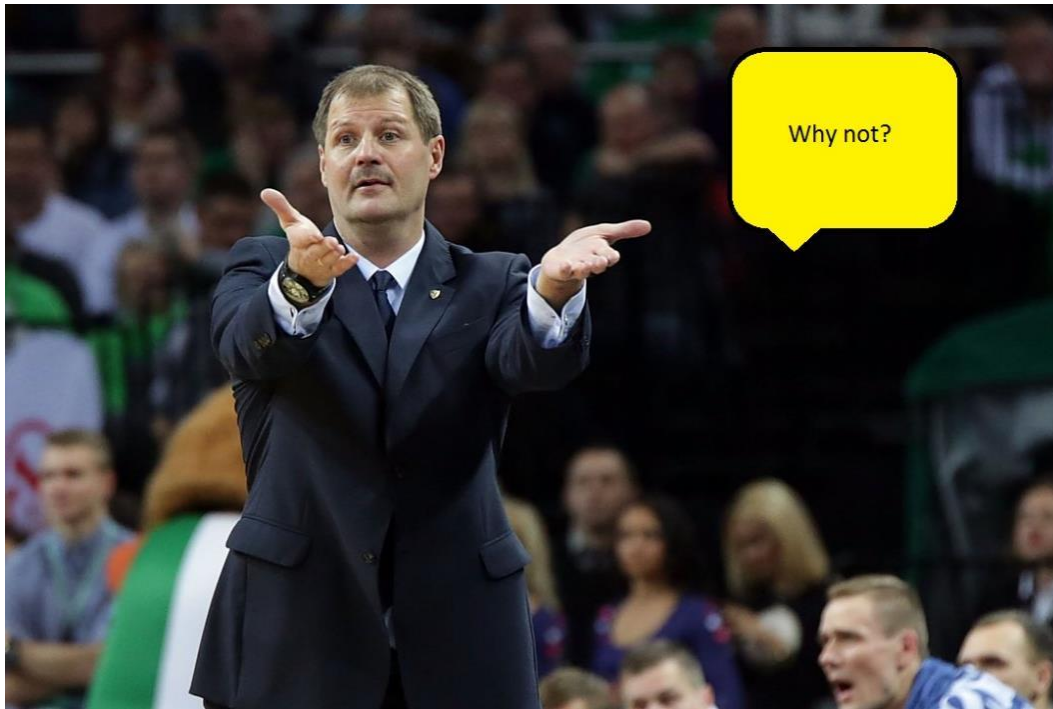


## Video Reviews & Analysis





# Can Gintaras become IT Project Manager?



## Vykintas Answer:

Even though you can find lots of similarities between Sports and IT Projects and knowledge in Sports can assist you, main deal-breaker – know-how in IT area;

# Work and personal experience in project in South Africa



# Summary

1. Customer - Regent Insurance
2. Project – Short-Term Transformation Programme (STTP)
3. System – TIA 7 Series
4. People involved – 100+
5. Initial Plan – 2,5 years (actual - 3 years)
6. Business Case – old local legacy system to be replaced with globally used standard core system to accelerate growth
7. My personal roles:
  - Finance Stream Lead (Dev & Analysis)
  - Migration Stream Lead (Dev & Analysis)
  - Project Manager
  - Maintenance Manager

# Cultural Experiences





# Team Building Experiences



# Tolerance

Vykintas

V

Mr.V

Vy

Vyk

Vyke

Vicky

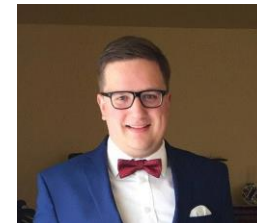
Vykantis

Vykantas

Vykentas

Vykintyas

Vykinitas





# Security Challenges

- Lock inside your car
- Do not drive in bad neighborhoods
- Look after yourself and your colleagues
- Keep distance from other cars
- Do not walk in unsafe areas
- Always have power in your mobile



# Travel Experience

## *Capetown*





# Travel Experience

## *Kruger Park and Mpumalanga*



# Travel Experience

## *Kilimanjaro*





# Travel Experience

## *Victoria Falls*







Experience the commitment®

## Join CGI today:

- [Praktikos skelbimai VGTU](#)
- [CGI praktikos ir darbo skelbimai CVonline](#)





Experience the commitment®

Vykintas Tamosiunas, Director, Consulting – Delivery,  
Insurance Competence Center, CGI

[Vykintas.Tamosiunas@cgi.com](mailto:Vykintas.Tamosiunas@cgi.com)

Vilma Bliudziute, HR Partner, CGI Lithuania,

[Vilma.Bliudziute@cgi.com](mailto:Vilma.Bliudziute@cgi.com)